## **NATIONAL STUDENT SURVEY 2019**

The factsheets are based on all response of the 'Benchmarkbestand' (with n5 rule).





## STUDENT SATISFACTION REGARDING THE 17 THEMES Compared to national average of universities and compared to last year. VERY DISSATISFIED **VERY SATISFIED** national 1.5 2.0 3.5 5.0 2.5 3.0 4.0 4.5 CONTENT GENERAL SKILLS SCIENTIFIC SKILLS PREPARATION PROFESSIONAL CAREER 954.11 TEACHERS ACADEMIC GUIDANCE/ (3.95 COUNSELLING EXAMINATIONS AND 3.3.95 ASSESSMENT AVAILABILITY OF INFORMATION PROGRAMME SCHEDULES STUDY LOAD GROUP SIZE/CLASS INTERNSHIPS AND STUDY PROGRAMME INTERNSHIP EXPERIENCE LEARNING FACILITIES QUALITY EVALUATION PURSUIT OF EXCELLENCE INTERNATIONALISATION



GENERALSKILLS	
2019 2018	national
4.50 4.41 Critical thinking	
3.98 3.81 Problem solving	•
4.01 4.03 Justifying your conclusions	•
4.46 4.23 Communication skills (e.g. oral presentations, conversation)	
4.20 4.11 Teamwork	
4.02 3.99 Debating/reasoning skills	

SCIEN	ITIFIC SKILLS	
2019	2018	national
4.11	4.06 Analytical thinking	•
4.03	3.90 Critical assessment of scientific work	📥
3.87	3.69 Writing scientific papers	
4.02	3.80 Research methods and techniques	
4.07	3.86 Conducting research	

PROF	ESSIONAL PRACTICE	
2019	<sup>2018</sup> na	tional
3.98	3.63 Acquiring skills for professional practice	
3.90	3.67 The focus of your study programme	
3.82	The link to professional practice (e.g. work placements/internships, guest speakers, assignments for external organisations)	•

PREPARATION PROFESSIONAL CAREER/RELEVANCE

TEACHI	ERS	
2019 2	018	national
4.47	Your teachers' subject expertise	
3.97	3.70 Your teachers' teaching skills	
4.21 4	Your teachers' availability outside contact hours	
4.37	20 Your teachers' sense of interaction with their stud	lents
4.04	3.96 Quality of guidance your teachers provide	
3.89	3.75 Quality of feedback your teachers provide	
4.30 4	1.17 The way your teachers inspire you	
4.10	your teachers' understanding of professional practing their field	ttice
3.33	3.01 Your teachers' command of the English language (students who are taught in English)	for



3.33 The opportunities to combine working and learning

national 14

## DETAILED REPORT INTERNSHIPS AND STUDY PROGRAMME 2019 2018 3.67 Supervision of your internship provided as part of your programme 3.60 3.08 Being prepared for your internship as part of your programme INTERNSHIP EXPERIENCE 2019 2018 4.21 Supervision you received at the company or organisation where you did your internship 4 40 4 33 Knowledge or skills you acquired during your internship 3.88 The link between internships and the rest of your programme LEARNING FACILITIES 2019 2018 3.64 3.68 Suitability of classrooms 3.51 3.50 Suitability of workstations (e.g. quality of computers and study rooms) 3.49 3.53 The availability of workstations (e.g. sufficient number of workstations) 3.14 3.16 The library/resource centre 3.56 3 38 IT facilities 3,75 3,77 The digital learning environment

national

national

national

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QUALITY EVALUATION
2019 2018 national
3.95 3.73 Evaluation of education and learning based on student feedback
3.47 2.95 Information about evaluation outcomes
3.75 3.30 The way your study programme uses evaluation outcomes
3.85 3.43 The way your study programme deals with complaints and issues

PURSU	IT OF EXCELLENCE	
2019	nat nat	ional
4.15	8.00 Being challenged or invited to give your very best	
4.07	Being given opportunities to pursue your own interests	
4.14	4.01 Being encouraged to explore deeper into the curriculum material	
4.03	3.92 Students challenging and inspiring each other to perform to a higher level	_

INTER	RNATIONALISATION	
2019	<sup>2018</sup> n	ational
2.96	2.58 Encouragement to study abroad	
3.48	3.20 Encouragement to learn about other cultures	•
3.30	3.15 Focus of your programme on international subjects	
3.14	Opportunities offered to you to study abroad or complete a work placement abroad	_

2019 2018

4 37

4 42

4.17 4.33 Tutorial group size (project groups)

4.47 Lecture group size (classes)