

Chair	Governance and Integrity -Prof. dr. Menno Hurnkamp
Supervisors	Prof. dr. Anne Goossensen
Field of Research: Exploring Listening in Healthcare, Society, and Business	
<p>The focus of this research is to assess and demonstrate the quality—or lack—of listening in various contexts, shedding light on the often unconscious incompetence in listening skills. While many believe their listening abilities are adequate, those on the receiving end often feel unheard.</p> <p>This research aims to identify and address this gap, contributing to meaningful learning and improvement processes on micro, meso, and macro levels. Our work is rooted in a care ethics perspective, emphasizing listening as an essential relational and ethical skill rather than reducing it to mere techniques.</p> <p>Key Details of the Research:</p> <ul style="list-style-type: none">• Primary Methodology: Quantitative research utilizing translated questionnaires and assessment tools.• Focus Areas:<ul style="list-style-type: none">○ Instruments offering feedback on listeners' attitudes and relational dynamics.○ Tools that evaluate listening at the team level.○ Specific instruments designed to assess listening skills among CEOs and supervisors. <p>The instruments can be directly applied in training to listening, therefore there is a great practical benefit. We work with a set of 50 existing English instruments. In the choice of instruments we work from a care ethic perspective, where (too) instrumental operationalizations of listening concepts are considered less interesting. We therefore choose assessment questionnaires that provide mirror information for the listener about attitude, perception and relationship skills.</p> <p>If you have a passion for understanding and enhancing listening practices in healthcare, society, or business, and the commitment to undertake this meaningful research, we encourage you to reach out.</p> <p>How to Apply:</p>	

For a no-obligation introductory meeting, contact Prof. Dr. Anne Goossensen, the first supervisor of this research line.

Together, let's explore how listening can transform relationships and contribute to a better society.

Examples of research questions	<p>What assessment tools are appropriate for evaluation of listening in health and wellness, CEOs and supervisors?</p> <p>How do professionals from different backgrounds score on these instruments?</p> <p>Are the chosen instruments valid and reliable for Dutch society?</p> <p>Which instruments are especially suitable for volunteers and their supervisors?</p> <p>Which instruments particularly lend themselves to a municipal context?</p> <p>How do participants and trainers experience the usability of the listening assessment instruments?</p>
Place for:	One or two external PhD candidates
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